

## 2023-24 New Registration Q&A

1. Where to register?

A: Please use the Registration link: [https://tzuchi.us/academy/long-island#t\\_38db638](https://tzuchi.us/academy/long-island#t_38db638)

2. Is there a tutorial to guide me through the registration?

A: Here is how to register with [Registration Step-by-Step Tutorials](#)

3. When is the last day of registration?

A: **5/19/2024**

4. What class should I pick as a new student?

A: The new student can **ONLY** pick "New Enrollment" plus one Cultural class(if the child is under 6 years old, this child can only pick "No Cultural class" as he/she will be staying in the class for arts & crafts or singing).

**5. When is the placement test for a new student?**

A: **6/2/24, 9:30am** at 1st floor lobby of Oyster Bay High School (150 E Main St, Oyster Bay. Please enter from the Gym door next to the parking lot on McCouns Ln. **The uniform can be purchased on the same day.**

6. How much is the tuition and as a new student, do I get the Early bird discount?

A: It's \$650. The Early bird discount is only applied to current students. However if you have more than 2 children registering, you can get the Sibling discount (\$30) for your 2<sup>nd</sup> and additional children.

7. How do I get the Sibling discount code?

A: Please forward the invoice of your first registered child to [registration\\_tcali@us.tzuchi.org](mailto:registration_tcali@us.tzuchi.org) and request the code.

8. What payment methods do you take?

A: We accept Credit Card or Bank account.

9. Can I use the same username to register all my children?

A: Yes, please register your first child, and request the Sibling discount code to register your 2<sup>nd</sup> child.

10. What if I forgot to use the Sibling discount code?

A: Please email [registration\\_tcali@us.tzuchi.org](mailto:registration_tcali@us.tzuchi.org) your all registration invoices and explain how many Sibling discounts to refund.

11. How long will it take for the refund?

A: Please allow a 4-8 weeks for the accounting departments in Long Island, New York and Los Angeles to prepare the paperwork to refund. It will be refunded to the original payment method.

12. What if I selected the wrong Language class or Cultural class.

A: Please email to [registration\\_tcali@us.tzuchi.org](mailto:registration_tcali@us.tzuchi.org) to inform the staffs, if the class you would like to attend is full, we'll put you on the waitlist or cancel your registration and refund the tuition.

13. If my child can't attend any of the Cultural classes, what else can I pick?

A: Please pick "No Cultural Class".

14. When is the new parents' orientation?

A: 9/1/24, Sunday, 9:30am at Tzu Chi Long Island office (60 E. Williston Ave, East Williston, NY 11596)

15. What if I missed the placement test on 6/2/24?

A: Please come to Tzu Chi Long Island office on 9/1/24, if the class is full, we'll refund the tuition. **If you missed both placement tests, your registration will be cancelled.**

16. When can I buy the school uniform?

A: 6/2 at Oyster Bay High School or 9/1 at Tzu Chi Long Island Office.

17. When is the first day of school?

A: 9/8/2024.

18. How can I sign up for the volunteer (class mom or Aixin dad and others)

A: Please sign up at the Aixin station (front desk) when coming for the placement test.

19. When can I get the textbooks?

A: They will be distributed on the first day of school.

20. What type of classes do you offer?

A: We offer Zhuyin, Pinyin and Bilingual classes.

21. Do you have a class for 3 years old?

A: Yes, there's a FREE Toddler's class(Mommy & me class) with limited seats. Please use the same registration link.

22. What is the refund policy?

A: Please refer to the Student & Parent's Handbook at

<http://www.tzuchiacademyli.org/2665735215-school-regulations.html>, you'll also see the refund policy when creating your registration account.

23. Who should I write to for questions about registration?

A: please send it to [registration\\_tacl@us.tzuchi.org](mailto:registration_tacl@us.tzuchi.org).